



## November 15, 2019 - Local User Group Agenda

- 8:30                      **Registration and Breakfast**
- 9:00 – 9:15            **Introduction, Welcome, Update, and Announcements –**  
GALUG Board (Mike Trice)
- 9:15 – 10:15           **Infor and Customer Experience Update –** Lemma Gailani (**Infor**) – On-site  
**Infor Global User Group Update –** Kim Walker (**IGUG/GALUG Board**) – On-site
- 10:15 – 11:00          **Main Presentation:** Upgrade to CloudSuite Financials and Supply Management  
v11. Why now? – Lemma Gailani (**Infor**) – On-site
- 11:00 – 11:10          Break / GALUG Giveaways
- 11:10 – 12:05          **Main Presentation:** Applying Birst to Drive Business Outcomes – Aaron Epps  
(**RPI**) – On-site
- 12:05 – 12:15          Vendor Giveaways
- 12:15 – 12:45          Lunch / Networking
- 12:45 – 1:35           **Main Presentation:** Reporting/BI tools for V10 and how to do things with a  
vision towards v11. – Rich Bendickson (**Dashboard Gear**) – On-site
- 1:35 – 1:45            Break / GALUG Giveaways
- 1:55 – 2:55            **Breakout Sessions:**  
**HR/Payroll – (Infor):** What's new and what's next in Talent Acquisition and  
Transition Management – Jill Bothwell – On-site  
**Finance – (Infor):** Reinventing the General Ledger (v11) – Lemma Gailani– On-site  
**Technical – (Infor) –** CloudSuite Financials and Supply Management – Upgrade  
Options overview for Lawson customers – Brenda White/Mike LaCross –  
Remote  
**Supply Chain – (Infor):** – Deep Dive in CloudSuite Supply Management – Sue  
Moerlein - Remote
- 3:00                      **Close of Session**