WESTERN INFOR USER GROUP EVENT GUIDE

Western Infor User Group

Please join us in sharing information on how to best utilize Infor software in support of critical business practices, networking with fellow Infor experts, and taking advantage of the expertise of Infor's business partners

Thank you to St Luke's Health System for hosting!

Welcome to the Western Infor Users Group Annual Fall Meeting!

Breakfast & Lunch Provided

Breakout Sessions

Networking Opportunities

Everything you need to know about Infor!

ST LUKE'S PLAZA
Central Plaza & Plaza 1

720 Park Blvd.
Boise, Idaho 83729

November 15-16, 2023

Plaza Campus Map

St. Luke's Plaza Campus

Entry for the conference will be at the main entrance of the Central Plaza.

Here you will find the **Welcome Table** where you can pick up your **name tag** and find links to the maps and agenda.

You may park in any of the parking spaces or in the parking garage.

Links
Agenda
Workshop Descriptions
Maps
Sponsors

Wi-Fi Information
St. Luke's is allowing us to use their Wi-Fi.
Connect to "St. Luke's Wi-Fi" and no password
or use QR code to the right

St. Lukes Wi-Fi

General Agenda

with Wednesday					

Start	End	Plaza I Room	Hot Springs (Basement) Tech	White Arrow (3rd) Finance	Wild Rose (5th) Supply Chain	Highland (6th) HR
8:00	8:50	Registration – Central Plaza Lobby				
9:00	9:50	General Session – Central Plaza Auditorium Infor Update – Ron/Sue/Maciek				
10:00	10:50		Infor's Don Peterson Presents: Watch 'n' Learn – Infor Configuration Console	Infor's Demonte Miller Presents: Invoice Matching	Infor's Ryan Kellogg Presents: Tips & Techniques – Learn to harness Infor Supply Management	Infor's Paula Black Presents: What's New in Global HR Benefits & Absence
11:00	11:50		Archiving Data in Cloudsuite	Infor's Ron Newberry and Sue Moerlein Present: Cross Dimensional Responsibility Matrix	Infor Presents: What's New in Requisition Self Service	Inovium Presents: Upgrade Process, Benefits and Long-Term ROI Description
12:00	12:50	Lunch – Café 720 – Central Plaza				
1:00	1:50		Infor's Delmar Dehn Presents: Landmark Technology – Top three most exciting features per component	Infor's Ron Newberry Presents: Best practices in reporting and analytics in Financials	Infor's Ryan Kellogg Presents: Supply Chain Disruptions and Best Practices for Substitute, Rush Order & Backorders	Infor's Maciek Makarski Presents: WFM's Employee and Manager Self Service Made Easy
2:00	2:50		Infor's Don Peterson Presents: Application Reporting for the End User	Infor's Demonte Miller Presents: IDM	Paya Presents: Learn the Power of Integrated Payments	Infor's Dan Bruetting Presents: What's New and Next in Infor Payroll
3:00	3:50		Dashboard Gear's Rich Bendickson Presents: Cloud Based Reporting Best Practice	Infor's Ron Newberry & Demonte Miller Present: Infor Reporting Approach	Infor's Ryan Kellogg Presents: FSM Contract Management Redline Process with an overview of DocuSign	Infor's Paula Black Presents: Document Management – HR Talent Adopts IDM Private Space
4:00	4:50		Phocas Software Presents: Easy Reporting with Your Infor Data	Grant Thornton Presents: Leveraging Invoice Approval Routing to create efficiencies in Accounts Payable	St. Luke's Connie, Octavio, & Mario Present: Programming with LPL	Infor's Maciek Makarski Presents: WFM Roadmap Session
5:00	7:00	Grant Thornton Happy Hour @ The Ram Restaurant & Brewery 709 E. Park Blvd, Boise ID				

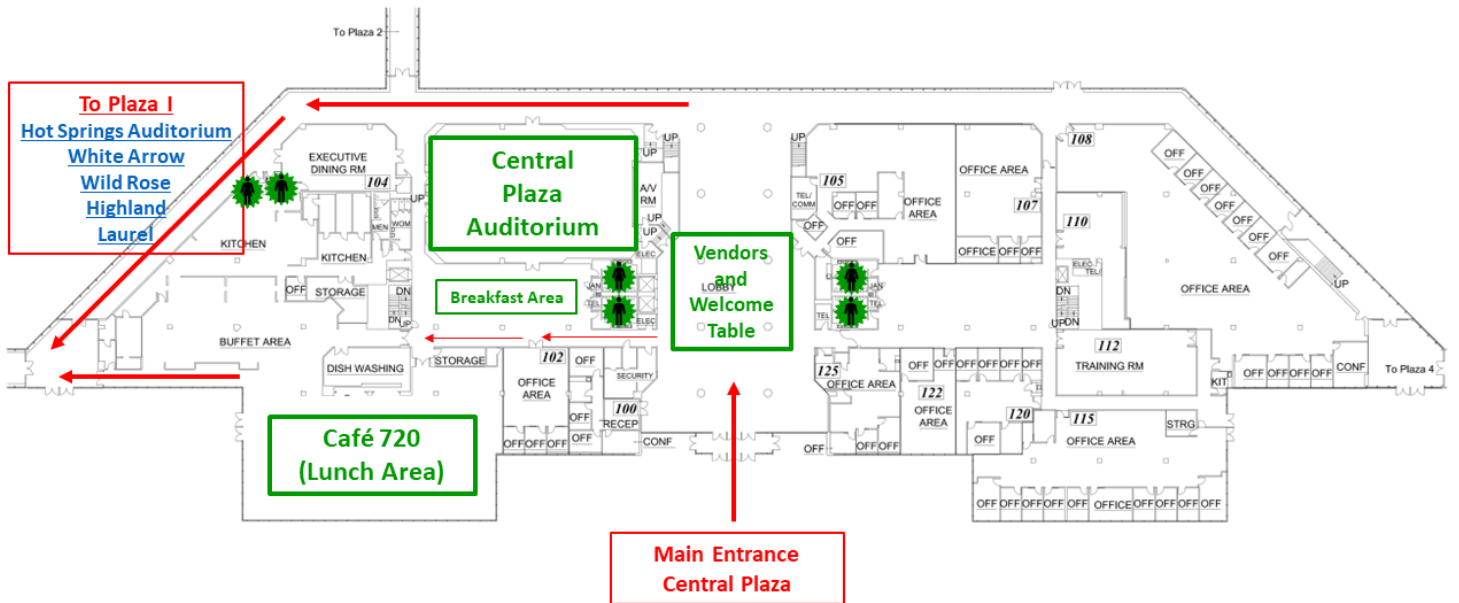|	Room	Thursday, November 16, 2023		
		Hot Springs (Basement)	Laurel (2nd)	Central Plaza Auditorium
Start	End			
8:00	8:50	Breakfast – In front of Central Plaza Auditorium		
9:00	9:50	Infor's Demonte Miller Presents: Close management can reduce error and automate their close process	Infor's Delmar Dehn Presents: Landmark columnar Overview	Kinsey & Kinsey Presents: Kinsey Security and Auditing for CloudSuite
10:00	10:50	HyBridge Presents: Best Practice – Creating and Managing Job and Jobstreams in the Cloud	Infor Presents: Logistics On-the-Go!: Mobile Supply Chain Management (MSCM)	Intellias Presents with Xanterra: Streamlining Infor's Automated Security Provisioning Description
11:00	11:50	RPI Presents: Benefits of Infor WFM	Infor's Sandeep Anand Presents: Leveraging ML to drive successful business outcomes	AI	Globalstar Presents: Optimize your current investment in V10 while you prepare for your next move
12:00	12:30	Closing Session – Central Plaza Auditorium		

Workshop Descriptions (Wednesday)

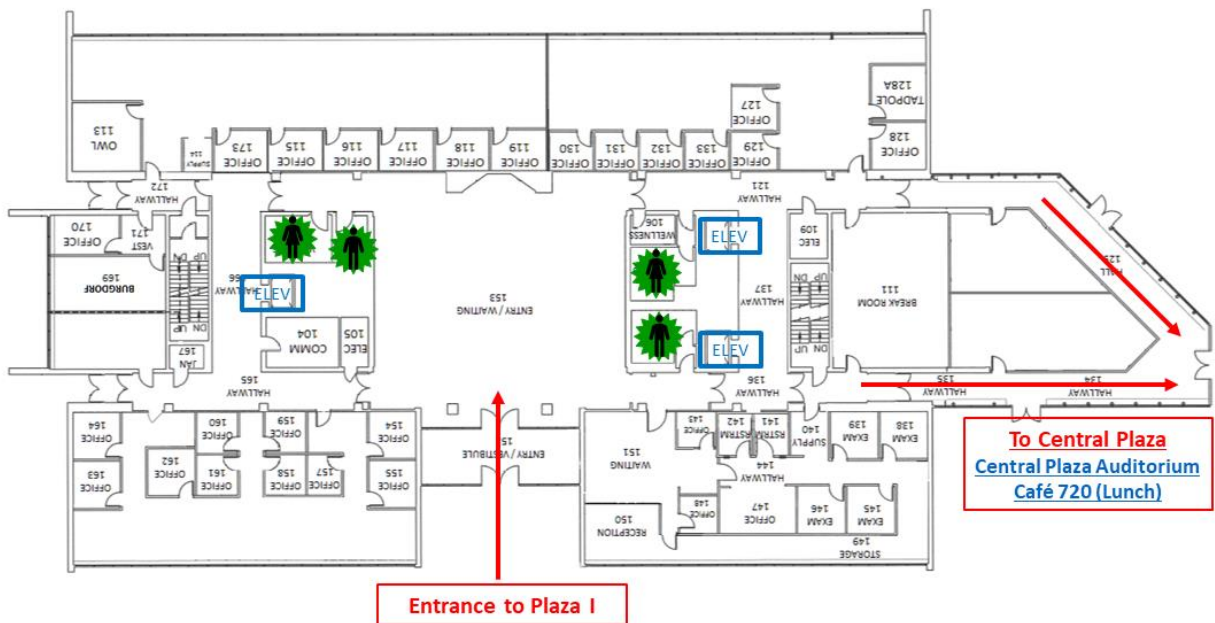| Title		Description
Paya Presents: Learn the Power of Integrated Payments	Wed 2pm	Infor Financials & Supply Management with Paya's integrated payments solution leads to huge gains in efficiency: 1) Eliminate double-entry 2) Expand payment acceptance for cards and electronic checks 3) Digitally invoice customers directly from Infor 4) And unlock other great features with Paya's integrated payments solution
Dashboard Gear's Rich Bendickson Presents: Cloud Based Reporting Best Practices	Wed 3pm	Whether you are already in the cloud or thinking about going to the cloud, there is a lot of confusion and frustration on how to access and report on your data. Rich Bendickson of Dashboard Gear will go through the solution they have successfully deployed at nearly 300 times in the Infor/Lawson space. He will go through a variety of use cases and leave time for your reporting questions.
Grant Thornton Presents: Leveraging Invoice Approval Routing to Create efficiencies in Accounts Payables	Wed 4pm	This session will discuss both the available setup options for approval routing and the available configuration types that can be used to enhance the delivered functionality of invoice approval routing.
Phocas Software Presents: Easy Reporting with Your Infor Data	Wed 4pm	In this session you'll discover how Phocas Software gives you access to complete business planning and analytics that make it easy to drill down into data to identify trends, patterns, and insights. We'll demo how Phocas Analytics helps Infor users make data-driven decisions quickly and easily, without having to rely on days spent manually customizing and analyzing your data, while providing a holistic view of your business, enabling users to understand how different departments and teams are performing, identify areas for improvement, and make informed decisions about resource allocation.

Workshop Descriptions (Thursday)

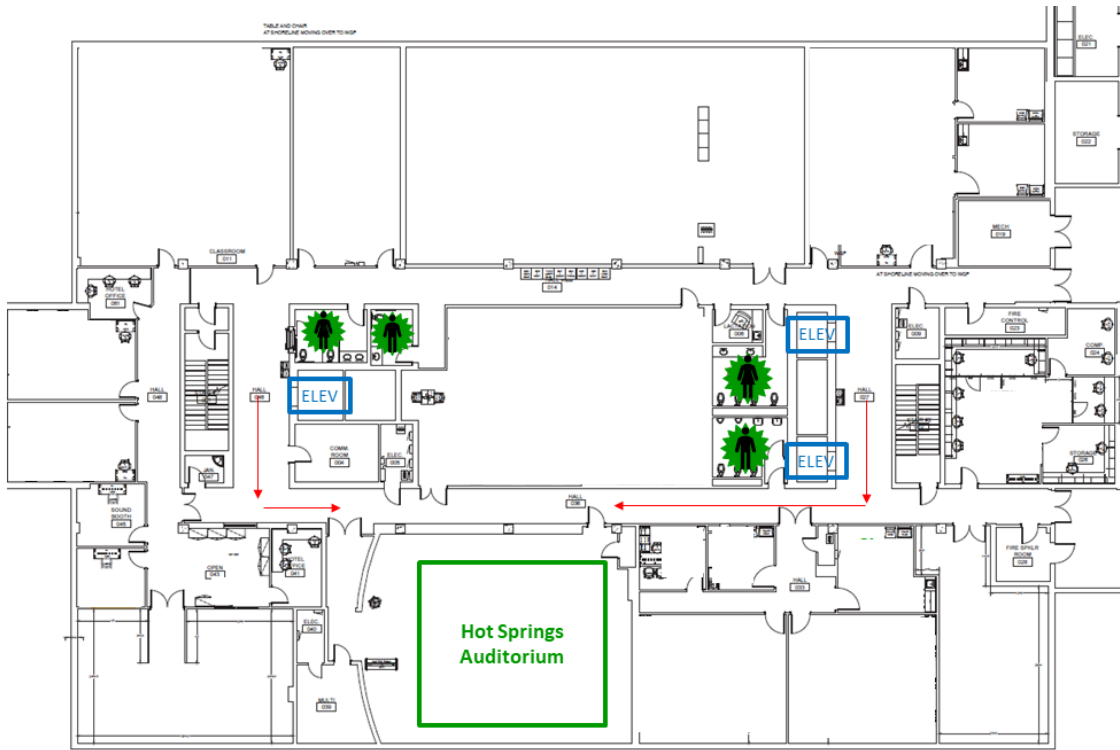|		
Infor's Demonte Miller Presents: Close management can reduce error and automate their close process	Thurs 9am	Close management can Increase efficiency and effectiveness, provide greater control and visibility, facilitate continued process improvement, reduce dependency on paper and reduce costs
Kinsey & Kinsey Presents: Kinsey Security and Auditing for CloudSuite	Thurs 9am	Come see the wide-ranging functionality that over 125 clients who have implemented either the S3 or CloudSuite versions of this product are utilizing: Security Reporting, Security Auditing, Segregation of Duties, Activity Monitor, Transaction Auditing. Fast install, ease of use and live in just a few weeks!
HyBridge Presents: Best Practice – Creating and Managing Job and Jobstreams in the Cloud	Thurs 10am	If you are preparing to move to CloudSuite or your organization is already there, learn how Jobstreams can help to elevate and automate your experience. HyBridge Solutions will give you a brief overview of Jobs and Jobstreams best practice, how to identify and manage, and simple tips and tricks for user success.
Intellias Presents with Xanterra – Streamlining Infor's Automated User Security Provisioning Description	Thurs 10am	Leveraging the power of Configuration Console, Intellias has enabled Xanterra to greatly enhance their automated user provisioning process. Learn how your organization can leverage configuration console to remove the need to perform almost all manual user provisioning steps!
Globalstar Presents: Optimize your current investment in v10 while you prepare for your next move	Thurs 11am	Globalstar's V10 Assessment will help customers analyze their current investment and advise on areas for improvement and optimization. Let us help you build your roadmap to an optimized current state and at the same time, assist you with preparing for your future migration.
RPI Presents: Benefits of Infor WFM	Thurs 11am	Learn how Infor WFM can help your organization strengthen operations, and streamline processes, all while boosting employee well-being and retention. Hear how to leverage tools including employee time and attendance, scheduling, labor forecasting, and more. Presenter: Randy Ellsworth, Senior Director, WFM

Building Maps

To Plaza I
Hot Springs Auditorium
White Arrow
Wild Rose
Highland
Laurel

Central Plaza Auditorium

EXECUTIVE DINING RM 104

Vendors and Welcome Table

Breakfast Area

Café 720 (Lunch Area)

Main Entrance Central Plaza

St. Luke's Central Plaza
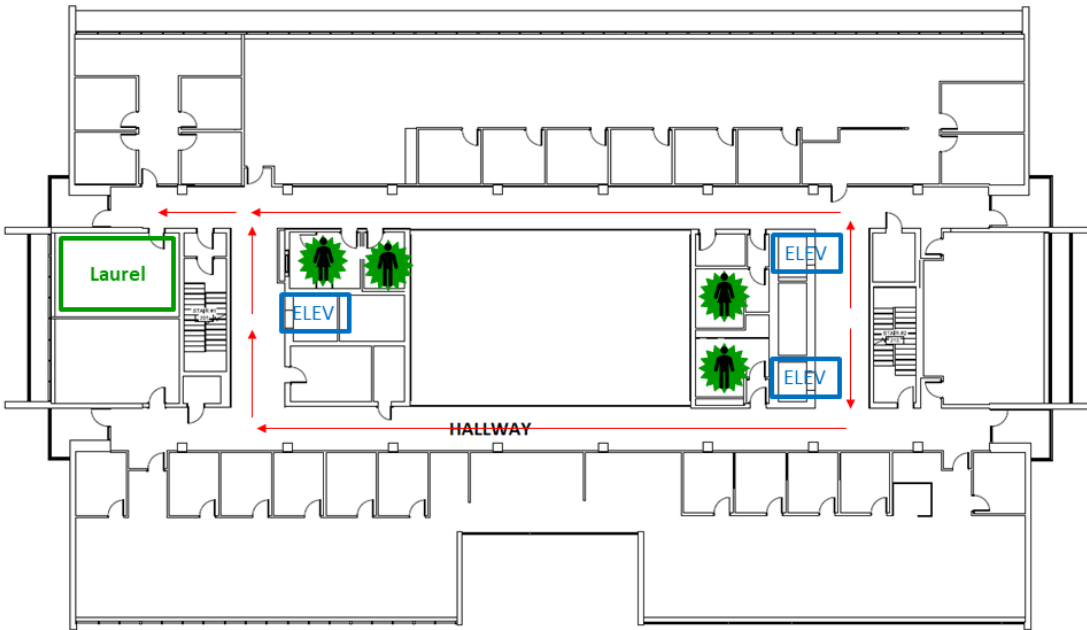

To Central Plaza
Central Plaza Auditorium
Café 720 (Lunch)

Entrance to Plaza I

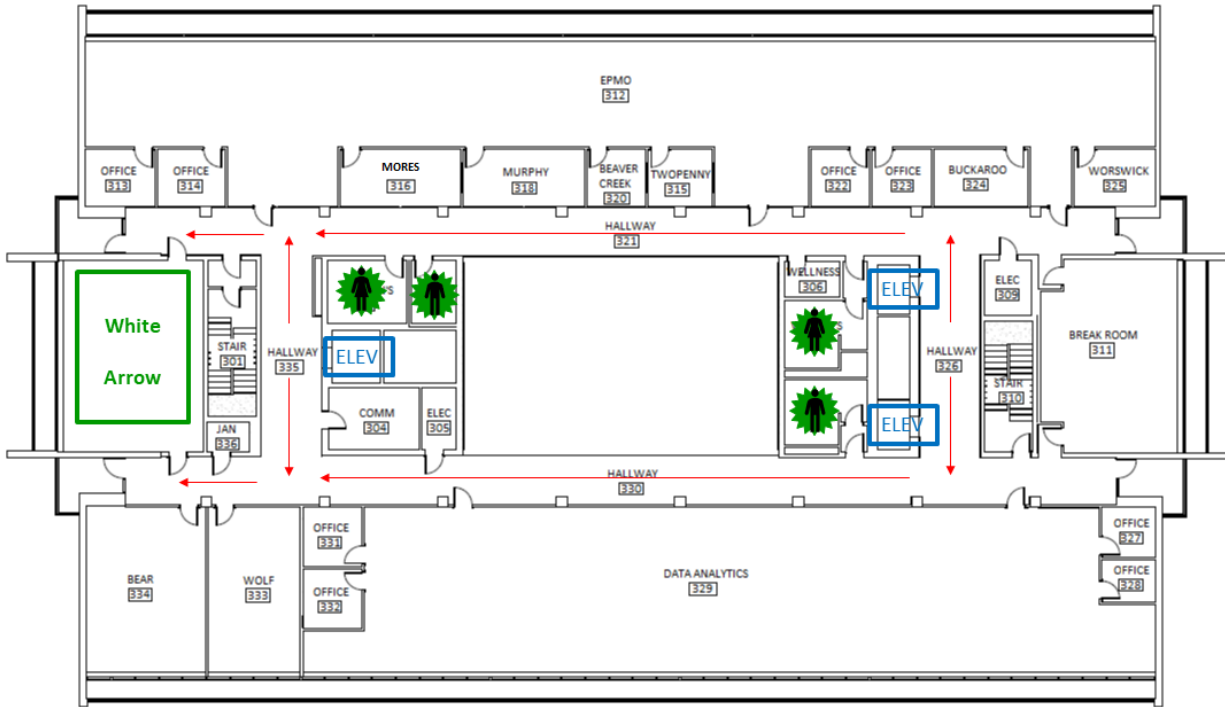## St. Luke's Plaza I – 1st Floor

St. Luke's Plaza I – Basement

St. Luke's Plaza I – 2nd Floor

St. Luke's Plaza I – 3rd Floor

EPMO
312

OFFICE 313 | OFFICE 314 | MORES 316 | MURPHY 318 | BEAVER CREEK 320 | TWOPENNY 315 | OFFICE 322 | OFFICE 323 | BUCKAROO 324 | WORSWICK 325

HALLWAY 321

White Arrow

STAIR 301
HALLWAY 335
ELEV
WELLNESS 305
ELEV
ELEC 305
BREAK ROOM 311

JAN 336
COMM 304
ELEC 305
HALLWAY 325
STAIR 310

HALLWAY 330

BEAR 334 | WOLF 333 | OFFICE 331 | OFFICE 332 | DATA ANALYTICS 329 | OFFICE 327 | OFFICE 328
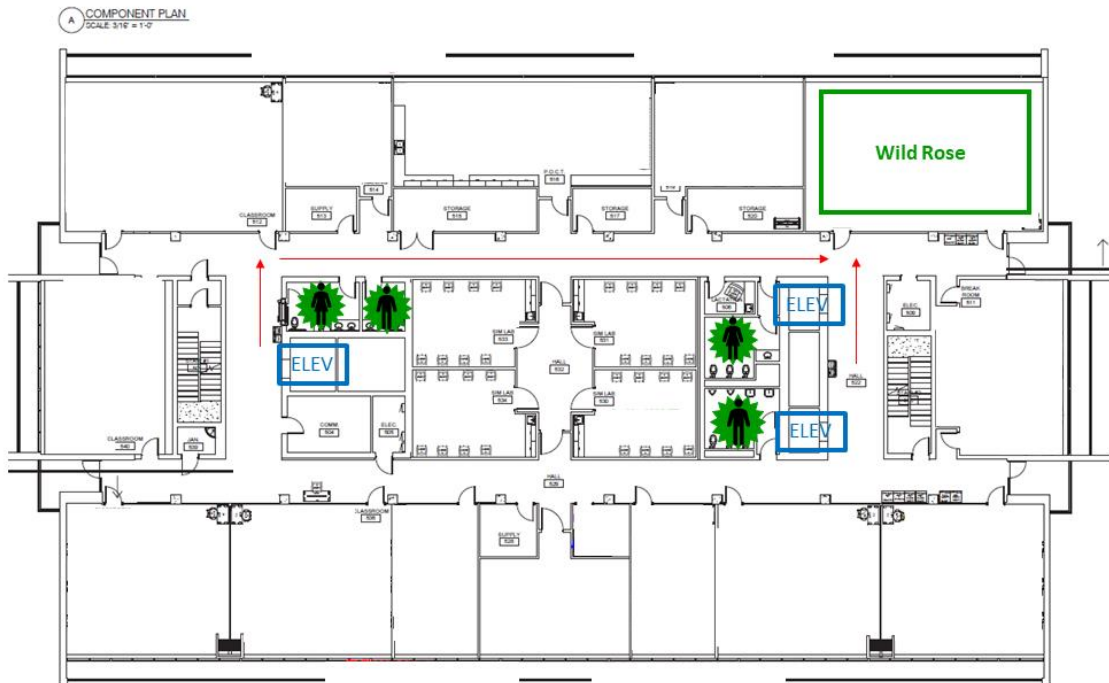
St. Luke's Plaza I – 5th Floor

A COMPONENT PLAN
SCALE 3/16" = 1'-0"

Wild Rose

ELEV
ELEV
ELEV
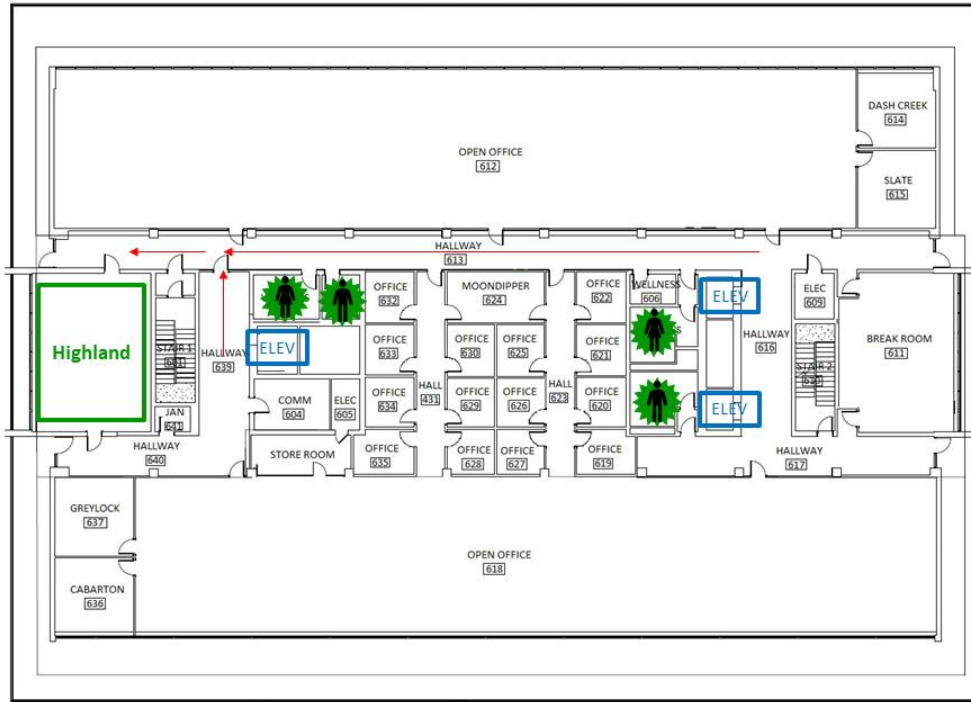
St. Luke's Plaza I – 6th Floor

Sponsors

Gold Sponsors

At RPI, we seek to form mutually beneficial relationships with our clients. We solve specific business problems through strategic intervention when and where it's needed, without requiring long-term commitments from our clients. Our team-based approach allows us to leverage the best resources on a task-by-task basis, never parking a consultant on-site to wait for something to do. We work with our clients to identify cost-effective options such as remote work to minimize travel and downtime costs, cutting-edge technologies to reduce unnecessary effort, and internal specialists that more efficiently complete skill-specific tasks. We pride ourselves in providing clients with the most bang for the buck. Our refreshing approach delivers results on time, under budget, and right the first time.

HyBridge Solutions' team of experts with diverse industry experience deliver Infor and UKG professional services to meet our clients' unique requirements. Businesses need to maximize efficiency with a strategic plan for a fully integrated suite of business applications. HyBridge Solutions partners with leading cloud SaaS providers Infor and UKG to improve customer, patient, and employee satisfaction.

Kinsey is a full-service solution provider of application software and consulting services. The company specializes in application implementation and integration with an emphasis on traditional Enterprise Resource Planning (ERP), and, since 1983 has provided clients a broad range of expertise in the areas of financials, procurement, human resources, payroll, budgeting, planning, distribution, manufacturing, security, process automation and custom development. System consultants and application experts consistently deliver results that exceed expectations.

Dashboard Gear, an approved Lawson product partner, specializes in reporting and analytic solutions for the Lawson marketplace. We currently offer financial, procurement, and human resources reporting solutions that simplify the reporting process, significantly reducing the time it takes to create reports and dashboards with Lawson data. Whether you are using LBI, Business Objects, Cognos, Excel, or any other Business Intelligence (BI) tool, our solutions unlock the full potential of your Lawson investment.

We help our customers with projects of any scale. Whether your organization is approaching a major migration to the cloud or simply looking to improve day-to-day operations with delivered functionality (via IPA, Configuration Console, ION, Infor OS, Birst, etc.), Intellias is here to help. Intellias believes in the importance of fully understanding organizational goals and thoroughly investigating challenges to deliver creative, cost-effective results. We work closely with our clients to build a partnership that enhances our ability to deliver successful projects.

GlobalStar's number one priority is working with your team to get the job done right the first time. We communicate effectively, and work efficiently, practically, and seamlessly in conjunction with your employees to make sure that when we exit, you will feel whole, and well versed in your Infor system and its functionality. Let us show you how honesty, integrity, and attention to detail make all the difference. Call GlobalStar Consulting today for a free consult and estimate on your next project. We are an Infor Preferred Delivery Partner

As an Infor Alliance Partner, industry-focused business advisor, and IT management consulting firm, we provide our clients with rapid, dependable, and secure software implementations, version upgrades, and consulting services for cloud and on-premise deployments. With a full-service Infor consulting practice, we have a team of highly qualified experts that average 10+ years' experience. Our expertise with your current v10 LSF/Landmark systems makes us an ideal fit to support your technical and functional needs.

Paya, a Nuvei company and Infor have teamed up to deliver a frictionless billing and payment acceptance solution, fully integrated with Infor Financials & Supply management for a seamless commerce experience. Businesses accelerate time-to-cash, streamline back-office operations, and efficiently manage every aspect of a users' invoicing and payment experience. With over $40 billion in payments securely processed annually, see why 100K+ customers trust Paya to deliver comprehensive payment solutions that drive exceptional commerce experiences. Learn more here: https://offers.paya.com/infor/

Inovium specializes in Infor's HCM/Payroll Solution (GHR, Talent, Payroll, Financials, and Workforce Management) implementations and consulting. Inovium leverages world-class resources and agile methodology for delivering workforce success across virtually every industry Infor supports.

Phocas is a cloud-based, SaaS company specializing in data and financial analytics for the manufacturing, distribution, and retail industries. The software incorporates sector knowledge to consolidate essential business data from common ERPs like Infor, CRM, and AP/AR systems to make it simple to access companywide insights and financial performance through historical and predictive analysis. A core philosophy at Phocas is to make software intuitive so users of all skill levels can track and report on essential KPIs that are specific to their roles and industries. Phocas comes with out-of-the-box metrics, powerful interactive dashboards, and broad functionality to provide immediate benefits and adoption. Users can also customize the software to meet their unique analytics and reporting needs.

Silver Sponsor

Grant Thornton is the U.S. member firm of Grant Thornton International Ltd, one of the world's leading independent audit, tax and advisory firms. That means our network has more than 60,000 professionals in more than 135 countries who are ready to help public and private organizations of all sizes take on today's challenges. But what sets us apart isn't just what we do – it's how we do it. Here, we believe in making business more personal and building trust into every result. We're collaborators – obsessed with quality and ready for anything – who understand the value of strong relationships. It's how we challenge the expectations of business and empower our people and clients to do it, too. One thing we won't do? Grant Thornton LLP will never request money or any form of payment for services via social media. Please report any concerns at 1-800-810-3503.

Valued Partners

Re-imagining how businesses work Infor is an enterprise software provider and strategic technology partner for more than 90,000 organizations worldwide. Our software is purpose-built for specific industries, providing complete suites that are designed to support progress for individuals, for businesses, and across networks. We believe in the beauty of work, the importance of relationships, and the power of ideas to drive significant positive change.

WorkOutLoud is an all-in-one B2B Community Platform. This foundation is supporting your high-value customer engagement strategy. The strategy that connects your customers to the right people at the right time while building a community of connected customers that embrace your products and produce opportunities. With WorkOutLoud your customers stay up to date, have a place to learn, connect, and be inspired. It is equally important that you deliver this value in a timely and cost-effective manner that drives opportunity. Come for the Event, Stay for the Community.